

CHANGE IN INVESTOR DETAILS FOR INDIVIDUAL INVESTORS



WHAT DETAILS CAN YOU CHANGE?

You will be able to change the following details using this form:

- Your name
- Your residential/postal address
- Your contact details
- Your communication preference for you and your financial adviser
- Your banking details



STEP 1 COMPLETE THE FORM

- As part of our continued digital adoption journey to encourage digital transacting, we are removing paper-based forms for instructions that are catered for on [Allan Gray Online](#). In certain instances, you may be unable to complete the transaction online and will then be directed to a form for use.
- Complete all information on the form to ensure that there is no delay in processing your instruction.

This form allows you to change your static details. You may need to complete additional forms.

- Are you representing the investor? Complete the '[Acting on behalf of the investor](#)' form, if not previously provided.
- Has your tax information changed? Complete the '[Change in tax details for individual investors](#)' form



STEP 2 SEND DOCUMENTS

Send the relevant documents to:

Email: instructions@allangray.co.za

- Completed 'Change in investor details for individual investors' form
- Proof of change of name (e.g. signed copy of South African bar-coded ID, copy of marriage certificate)
- Proof of change of bank details (e.g. a bank statement)

In certain instances, we may contact you requesting additional documents.



CUT-OFF TIMES

Please note that if instructions and documents are received:

- Before 14:00 on a business day, we will start processing on that day.
- After 14:00 on a business day, we will start processing on the next business day.
- On a weekend or public holiday, we will start processing on the next business day.



WHAT HAPPENS NEXT?

- You will receive confirmation once your instruction has been processed.
- You can track the progress of your instruction online via your [Allan Gray Online](#) account. If you do not have an online account, please register for one to enable you to view and submit instructions online.
- If you have an existing [Allan Gray Online](#) account and require any assistance, please contact our Client Service Centre.



Contact us if you need help:

Call 0860 000 654 between 07:30 - 17:30 (Mon - Fri) or Email: info@allangray.co.za

CHANGE IN INVESTOR DETAILS FOR INDIVIDUAL INVESTORS

Allan Gray Unit Trust Management (RF) Proprietary Limited is authorised as a Manager in terms of the Collective Investment Schemes Control Act. Allan Gray Investment Services Proprietary Limited, an approved Fund administrator and authorised administrative financial services provider, is the Administrator. In this form 'Allan Gray' refers to Allan Gray Unit Trust Management (RF) Proprietary Limited or Allan Gray Investment Services Proprietary Limited.

1. Please provide us with your details

Account number

Full name and surname

ID number (passport number if foreign national)

2. Update your personal details

Only complete the details you wish to change and confirm whether your tax information has changed.

Title Surname

First name(s)

Nationality

Residential address

Postal code

Communication details

For security reasons, the email address and mobile number provided **must belong to the investor**, as all correspondence and communications are sent to these contact details, and are used to verify the investor's identity.

Please provide us with your contact details.

Email*

Mobile*

Telephone (h) Telephone (w)

* This information must be completed.

Your tax information may be affected by changes to the following:

- Contact details
- Address details

Please confirm whether your tax information has changed? Yes No



If yes, please attach a signed copy of the following document:

'Change in tax details for individual investors' form

How to transact and manage your investments

If access to a secure Allan Gray Online account was not provided when your new investment was opened, you will receive communication on how to activate your secure Allan Gray Online account which allows you to:

- Submit transactions on your investment (e.g. switches, withdrawals and additional contributions)
- View your investment details
- View and download statements and tax certificates
- Update your personal information

Are you retired?

Yes No

If yes, please complete your last employment details in the Industry and Occupation sections and specify your retirement date:

Industry (this section must be completed)

Please provide us with the nature of your main industry or business activities. If you are retired, please complete your last employment details.

- | | | | |
|--|--------------------------|--|--------------------------|
| Agriculture, forestry, fishing | <input type="checkbox"/> | Jewellers, dealers in precious metals/stones | <input type="checkbox"/> |
| Arms, aerospace, defence, military, nuclear | <input type="checkbox"/> | Laundry, dry cleaning | <input type="checkbox"/> |
| Arts, antique dealers, auction houses | <input type="checkbox"/> | Lending, pawnbroking | <input type="checkbox"/> |
| Broadcasting, entertainment | <input type="checkbox"/> | Mining, quarrying, extractive industries | <input type="checkbox"/> |
| Business, professional services | <input type="checkbox"/> | Money service or transfer, payment service | <input type="checkbox"/> |
| Car wash, auto detailing | <input type="checkbox"/> | Motor trade, auto repair, scrap metal | <input type="checkbox"/> |
| Casinos, bookmakers, gambling, adult entertainment | <input type="checkbox"/> | Private household services | <input type="checkbox"/> |
| Charities, non-government organisations | <input type="checkbox"/> | Professional sports | <input type="checkbox"/> |
| Community, social or religious activities | <input type="checkbox"/> | Restaurants, bars | <input type="checkbox"/> |
| Construction, real estate services | <input type="checkbox"/> | Retail stores: convenience, liquor, tobacco | <input type="checkbox"/> |
| Electricity, water, gas | <input type="checkbox"/> | Storage, logistics | <input type="checkbox"/> |
| Financial, property, trusts | <input type="checkbox"/> | Travel, tourism, leisure | <input type="checkbox"/> |
| General trading, marijuana industry | <input type="checkbox"/> | Unemployed (minor, student, homemaker) | <input type="checkbox"/> |
| Government, state-owned enterprises, embassies, consulates | <input type="checkbox"/> | Virtual asset providers | <input type="checkbox"/> |
| Healthcare, medical, education | <input type="checkbox"/> | Wholesale, retail, manufacturing | <input type="checkbox"/> |
| Information technology, telecoms | <input type="checkbox"/> | | |

Occupation (this section must be completed)

Please provide us with your primary occupation. If you are retired, please complete your last employment details.

- | | | | | | |
|---|--------------------------|----------------------|--------------------------|------------------------------|--------------------------|
| Managing director, senior managing official | <input type="checkbox"/> | Manager | <input type="checkbox"/> | Non-executive director | <input type="checkbox"/> |
| Non-management employee | <input type="checkbox"/> | Self-employed, owner | <input type="checkbox"/> | Senior management, executive | <input type="checkbox"/> |
| Unemployed (minor, student, homemaker) | <input type="checkbox"/> | | | | |



Note: You may be required to submit proof.

Political exposure

Are you a foreign prominent public official or a domestic prominent influential person? Yes No

If yes, please specify _____

Are any of your immediate family members or close associates foreign prominent public officials or domestic prominent influential persons? Yes No

If yes, please specify _____

Do you have an Allan Gray offshore account?

Your quarterly statements and other communications relating to your offshore account only, may reflect the currency of your choice.

Please select currency USD GBP EUR ZAR JPY

3. Update your bank details

If your bank details have changed, please complete the section below.

Name of account holder

Name of bank

Branch code

Account number/IBAN**

Type of account Current/Cheque Savings

SWIFT code

**An account able to receive GBP or EUR with a bank branch located in a European Union country must be identified by its International Bank Account Number (IBAN). If your IBAN does not appear on your bank statement you can obtain it from your bank.

If you would like your existing bank details to remain on your investment account(s), please tick this box.

If you do not want your new bank details to be applied across all your investment accounts, please specify which investment accounts and transactions this applies to:

Account number	Debit order***	Regular withdrawal	Annuity income
A G <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A G <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A G <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A G <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

***If the debit order is coming from a third-party bank account, please submit a 'Debit order instruction' using your secure Allan Gray Online account.

4. Do you have an independent financial adviser?

If you have a financial adviser, please review the section below:

Full name and surname

Practice name (FSP)

FSCA license number Financial adviser code

Financial adviser's assistant dealing with this transaction

Change how we communicate with you and your financial adviser

Who should we send your transaction confirmations to? Me Financial adviser Both

If no option is selected, your transaction confirmations will be sent to both you and your financial adviser.

Who should we send your statements and other communications to? Me Financial adviser Both

If no option is selected, your communications will be sent to you only.

5. Investor declaration

- I confirm that all information provided in this form is correct.
- I acknowledge that if I have changed any details in section 2 that affect my tax information, I must submit the requested 'Change in tax details for individual investors' form.
- I acknowledge that the Administrator may be required to submit the information provided in the 'Change in tax details for individual investors' form to SARS, who may share it with my local tax authority to adhere to the Foreign Accounts Tax Compliance Act (FATCA) and the Organisation for Economic Co-operation and Development's (OECD) Common Reporting Standard (CRS).
- I acknowledge that, if the Administrator identifies through the information provided on this form that I fall into the definition of a US person, I may be required to submit further documents.
- Under penalties of perjury, I declare that I have examined the information completed in section 2 on this form and, to the best of my knowledge believe it is true, correct and complete.
- I undertake to inform the Administrator in writing if the circumstances referred to in the declaration above change.

Signature of investor 1

Signature of investor 2

Print full name
Date

D	D	M	M	Y	Y	Y	Y
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Print full name
Date

D	D	M	M	Y	Y	Y	Y
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